



Mercy Mail

Friday 15 November 2019



CORPORATE OFFICE:

(07) 4931 7490

ACUTE FACILITIES:

Mater Rockhampton
(07) 4931 3313

Mater Mackay
(07) 4965 5666

Mater Bundaberg
(07) 4153 9539

Mater Gladstone
(07) 4971 3713

AGED CARE FACILITIES:

Mercy Aged Care
(07) 4999 1400

Bethany
(07) 4999 2700

Leinster Place
(07) 4926 6688

McAuley Place
(07) 4921 3867

Mercy Day Therapy
(07) 4928 0227

Mercy Day Respite
(07) 4926 7789

GROUP SERVICES:

Mercy Food Service
(07) 4922 3233

Mercy Linen Service
(07) 4927 6005

www.mercycq.com

Good morning friends in Mercy

Our thoughts and prayers this week have been very much with the people who have been badly impacted by the terrible bushfires that have devastated so many communities around our nation. Here in Central Queensland we have watched with despair the destruction and loss of property caused by the Cobraball bushfire near Yeppoon. Our hearts have gone out to everyone who has suffered so much as a result of the Cobraball fire and the other fires that have had such a devastating impact on communities.

We offer our heartfelt appreciation to those who have fought these fires, both on the ground and in the air, with such amazing courage and commitment often putting their own safety at risk to protect others and save property. We are also inspired by the efforts of those who have in so many ways supported the firefighters. We thank those who have reached out with care and compassion to assist people whose lives have been turned upside down by the destructive impact of these bushfires. We pray for the safety of all in our communities and that our parched land will soon be blessed with rain in abundance.

On Tuesday of this week, we received advice from Mater CEO, Dr Peter Steer of the appointment of Toni Casey as the Chief Risk and Assurance Officer for the new Mater.

Toni has been in her current role with the Mater Brisbane for some time and is well known and respected by all in Mercy Health and Aged Care CQ who have had the opportunity to work with Toni. Toni has the qualifications, professional experience and expertise to successfully carry out this important role for our new Mater. We congratulate Toni on her appointment and extend to her every best wish as she takes up this Mater Chief Risk and Assurance Officer position.



Last Sunday I was privileged to be able to attend a Clinical Pastoral Education (CPE) Graduation Ceremony held at the Bethany Chapel. The four CPE Graduates were Therese Mullins, Tania Gull, Catherine Reynolds and Deirdre Comerford and their joy at successfully completing the CPE Course was plain for all to see. It was clear from listening to Noela Fanshawe, who had guided them through their training, that they had each worked very hard and with great dedication to attain their CPE.

Congratulations to Therese, Tania, Catherine and Deirdre on graduating with their CPE Certificate and sincere thanks to all those who work in our Mercy Pastoral Care Ministry and who so very well supported the graduates as they undertook their CPE training. The commitment of each of you to providing the sick, the aged, the vulnerable and their families with quality, compassionate, respectful and sensitive pastoral care is deeply appreciated. We ask God to bless your ministry in abundance.

Earlier this week we received an email from our Payroll team advising they were relocating from the Mater Rockhampton across the road to another of our properties known as *Villa Maria*. Receiving this notice made me reflect on the wonderful work performed quietly and with great skill and efficiency by our Payroll team of Rachel Chadwick, Talia Rienecker, Belinda Bauman and Jennifer Bauer. Thank you so much Rachel, Talia, Belinda and Jennifer for the great service you provide, always with a smile, in the true Mercy spirit and tradition.

Take care and best wishes

Phillip Bauman
Mission Coordinator



(L-R) Therese Mullins, Tania Gull, Catherine Reynolds, Noela Fanshawe, Deirdre Comerford